

RMD Bulletin

Knowledge is power...



VOID Function Not Available for Short-Doyle/Medi-Cal Phase II Claims

In order for providers to submit Medi-Cal claims to the State as quickly as possible, the Los Angeles County Department of Mental Health (DMH) implemented only those changes that would allow our claims to pass edits in the State's claiming system and be adjudicated for payment. To implement all of the Phase II changes at the same time would have caused a significant delay in our ability to submit claims and be paid for services. One of the new requirements that will be put into operation in a later implementation is the ability to void Medi-Cal claims directly with the State's Phase II system.

Revenue Management Division (RMD) is issuing this Bulletin to notify all providers that voiding is not available for Short-Doyle/Medi-Cal Phase II claims. Although providers will be able to void claims submitted **prior** to March 3 or 4, 2010 for electronic data interchange (EDI) and direct data entry (DDE) providers respectively, **providers will not be able to void any claims submitted in the Integrated System (IS) after April 5, 2010.** This means that providers who submit a claim in error or who have claims denied by the State will not be able to void those errors or denials and submit new claims until the void functionality for Phase II claims becomes available in the IS later this year.

Let's be careful out there...

If you have any questions or require further information, please contact RMD at (213) 480-3444 or RevenueManagement@dmh.lacounty.gov.